

Cloud Application Suite

v5.31 Release Notes

Release Date: December 2020

We are pleased to announce the release of Cloud Application Suite v5.31.

NOTE: Internet Explorer Support

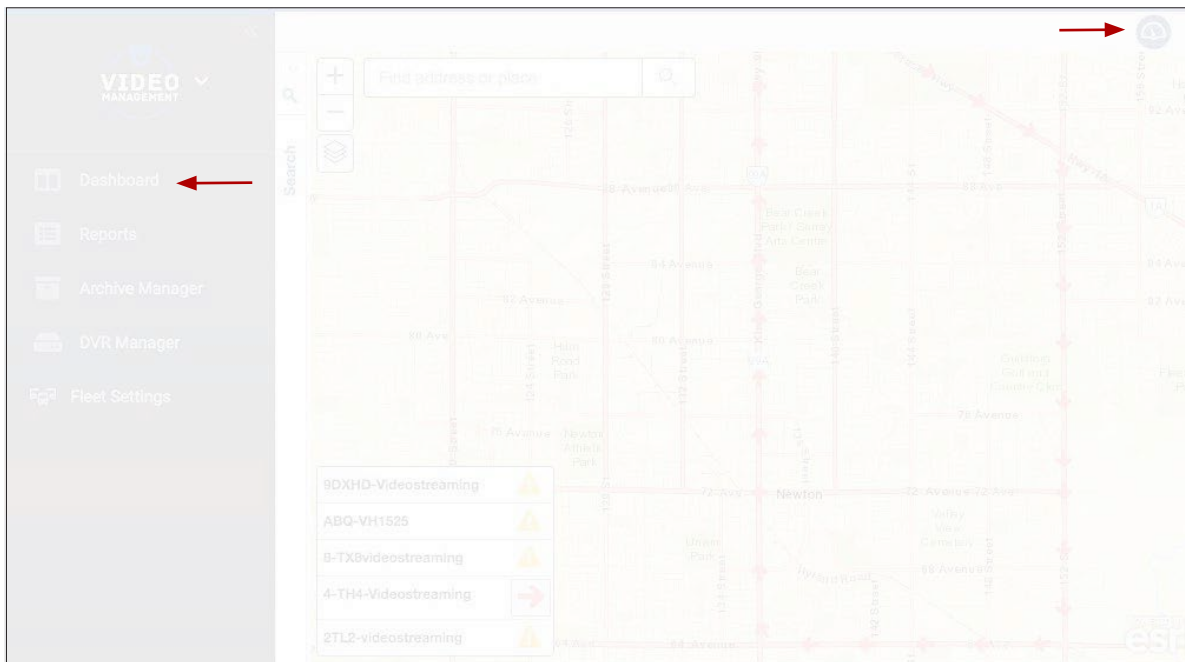
In anticipation of Microsoft's decision to discontinue support for Internet Explorer next year, our web application is also ending support for this browser. We encourage our customers to follow Microsoft's recommendation and update to Microsoft Edge, or use the latest versions of other modern browsers such as Google Chrome.

Commander Improvements

Benefit from a new left hand navigation panel

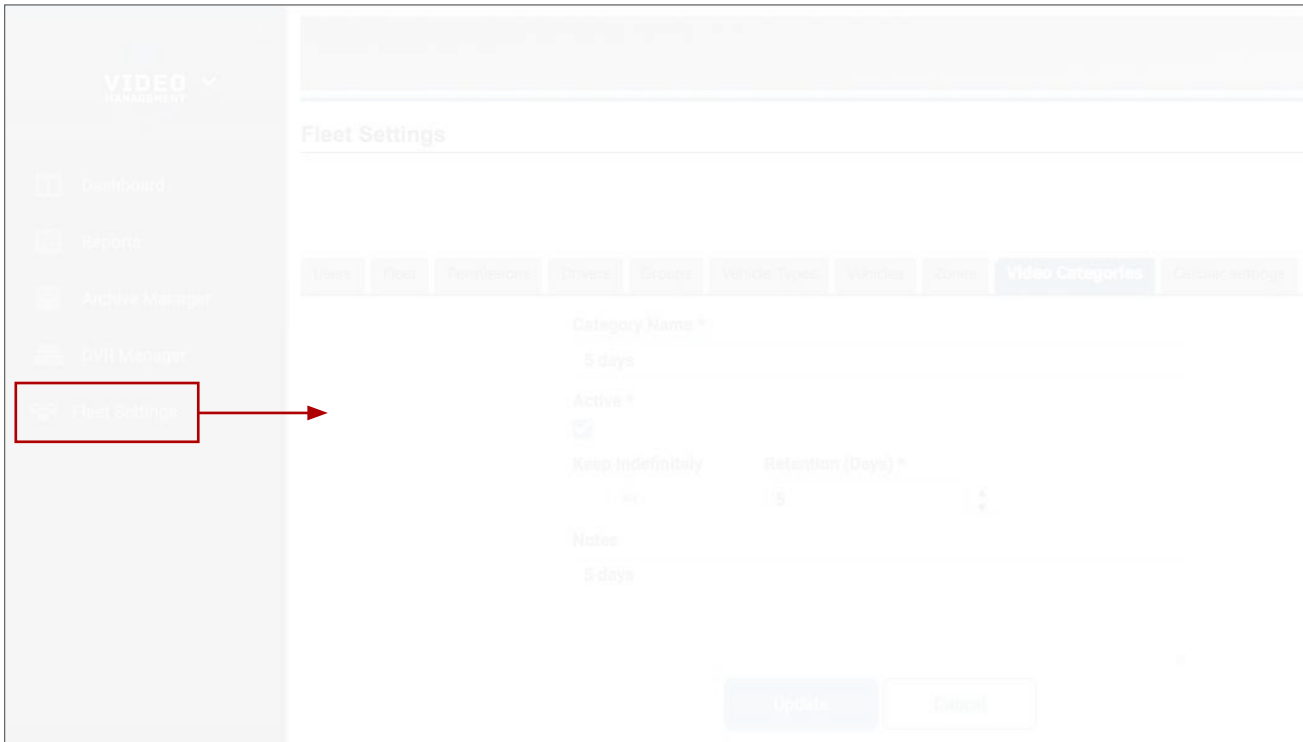
Commander features a redesigned left navigation panel for streamlined access to core tools. This layout improves navigation efficiency, optimizes screen real estate, and provides quick access to Commander tools via the corresponding panel buttons.

Notably, users can now return to the Dashboard from the Search pane using either the dedicated button in the upper-right corner of the screen or the shortcut within the left navigation panel.



Have all dialogs on the main screen

For user convenience, all dialogs accessed through the new navigation panel buttons are now displayed in the center of the screen and not as pop-up windows. This makes the user interface friendlier and the workflows to perform the different tasks easier.



Commander Known Issues

VMC-13655

Daily Dashboard Reports not displaying in Log Reports.

When a user schedules Daily Dashboard Reports in Commander, the system should add the task to the subsequent Log Reports.

VMC-13634

Duplicated information with different Hardware ID on Detect Device page.

When MV0001 or MV0001H video recorders have been configured for access through Commander, the same device may display a different Hardware ID in the Detect Device dialog.

VMC-13566

With the Safari browser, user is continuously logged out.

When using Safari, users can access the Single Sign On login page and enter their credentials; however, the application's home page fails to load and the users are logged out.

AVL GPS Tracking New Features

Trace potential COVID-19 contacts among students

AVL GPS Tracking incorporates Student Contact Tracing. To trace details of possible contacts:

1. Once Live+ is launched, click the **Students** button in the toolbar.
2. In the Students module, click the **Tracing** tab.
3. Select **Student** or **Vehicle** as the preferred search criteria.
4. Partially enter the student name or vehicle ID in the corresponding fields so the matching entries are displayed in the drop-down menus, then select the correct one.
5. Select the appropriate time frame (month/day/year) from the provided calendar.
6. Click **Search**. A table listing details of possible contacts during the specified period will display.

Students

Management Tracing

Student Contact Tracing

Type: Student Vehicle
 Student *: Carter Johnson
 From *: 9/9/2020
 To *: 9/15/2020
 Search

Possible Contacts Export

Johnson, Carter 9 hours, 49 minutes

DATE	FROM	TO	VEHICLE
09/09/2020	9:45 AM	7:35 AM	DH4-JT
09/10/2020	9:45 AM	7:35 AM	DH4-JT
09/11/2020	9:45 AM	7:35 AM	DH4-JT

Download video evidence of possible COVID-19 contact events

The **Student Contact Tracing** dialog includes a button that allows Commander users to schedule the download of video footage captured during each event as evidence of the occurrence. Clicking this button launches the Schedule New Download tool in Commander, which provides a dedicated Student Tracing dialog for this task.

Possible Contacts				Export
Johnson   johnson@company.com				5 hours, 49 minutes
DATE	FROM	TO	VEHICLE	
09/09/2020	6:45 AM	7:35 AM	DH4 JT	
09/10/2020	6:45 AM	7:35 AM	DH4 JT	
09/11/2020	6:45 AM	7:35 AM	DH4 JT	

AVL GPS Tracking Improvements

Send email after detecting potential COVID-19 contact events

The Student Management tool includes a new field for parent/guardian email addresses. This addition enables direct email communication for distributing contact tracing information to parents or guardians as needed.

PARENT / GUARDIAN CONTACT INFO

Last Name

First Name

Address

Phone

Email

Contact Comments

ACTIVATE / DEACTIVATE

Active
☐

To enter parent/guardian email addresses:

1. Click **Students** in the main AVL GPS Tracking toolbar. The Student Management dialog is displayed.
2. To create a new student record, click **Add** in the upper-right corner of the dialog. To update an existing record, locate the student using the Student Management tool and click the Edit button (pencil icon) under the Actions column. The Student Information dialog is displayed.
3. Under the **Parent/Guardian** section, locate the Email field and enter the appropriate email address.

Support

Training

To access a collection of training tutorials, visit the [Product Training](#) page in our Community Site.

Documents

To read our related User Guides and Release Notes, visit the [Documentation Page](#).